

NCDHHS COVID-19 Resource Hub for Community-Based Organizations (CBOs) and individuals in their community.

The North Carolina Department of Health and Human Services (NCDHHS) COVID-19 Response is committed to bringing together stakeholders, groups and individuals that have an interest in keeping community members safe and healthy.

This interactive hub serves as a one-stop-shop to answer questions from your organization as well as individuals in your community. It provides access to important COVID-19 testing, treatment, and vaccine information; resources, and links. **Begin by selecting one of the options below.**

Additional Resources

Are there resources for the **Uninsured**?



How can my **organization** receive **COVID-19 tests** to provide to the community?



Where can I direct someone to **order At-Home COVID-19 tests** for them and their family?



Where can someone get **tested for COVID-19**?



If someone **tests positive** for COVID-19, should they get **treatment**?



Who needs to get a **COVID-19 vaccine booster**?



Where can someone get the **COVID-19 vaccine**?



What can I do to prepare in case **me or my family** get COVID-19?



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How can my organization receive COVID-19 tests to provide to our community?

NCDHHS distributes FREE COVID-19 tests to organizations for distribution to their communities.

Click [here](#) to register to **order FREE At-Home Tests** for your organization. **The last day to order tests is June 26th, 2023.**

- Organizations willing to open their doors to the public to distribute free at-home tests can become a **Community Access Point (CAP)**. Your organization will be listed on the [NC DHHS COVID-19 test finder map](#). Click "YES" on the registration form when asked if you'd like to become a CAP.
- Once your registration has been approved you will receive an email with instructions on how to order your at-home tests. To order, click [here](#).
- PLEASE NOTE:** The expiration date on many COVID-19 at home tests has been extended by the FDA. **Always check for expiration date extensions before you throw away tests.** Visit MySpot.nc.gov/NewDate to check to see if your COVID-19 test expiration date was extended.
- "I've been extended!" stickers will be shipped with all COVID-19 testing orders starting in May. To order stickers for tests that you already have on hand, click [here](#).



Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)

Quick Links

- [NCDHHS Testing Provider Registration Form](#)
- [NCDHHS Test Supply Order Form](#) (registered facilities only)
- [Info for Testing Providers and Partners](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)



Return to homepage



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Did you know free home tests are widely available? They're easy to use, and rapid home tests give results in minutes, making them the test of choice.

The available pick up and ordering options are listed below:

- Get up to **10 (FREE) rapid home tests from one of our partner local organizations**. Search [our map](#) to find a nearby pick-up location. Under “Find Tests Near You” click “At-Home”.
- Check with your local pharmacy for home tests. **You may be able to buy rapid tests using insurance (including Medicaid) or get reimbursed.** [Click here](#) for more information
- There are three ways to get **COVID-19 At-Home tests mailed to you**. Ordering options are listed below:
 1. [Project Access COVID-19 Tests \(ACT\)](#): Enter your zip code and have tests mailed to your home. You can receive 10 tests per month.
 2. [Click here](#) to order 4 (FREE) test kits from the federal government through USPS.
 3. [Order from a retail pharmacy \(may be free with insurance\)](#): You may be able to buy tests online from a retail pharmacy using insurance (including Medicaid) or get reimbursed

Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)

Quick Links

- [COVID-19 Test Finder Webpage](#)
- [Order Home Covid-19 Tests](#)
- [Here's how to test At-Home](#)
- [Frequently Asked Questions About Testing and Treatment](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)





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What can I do to prepare in case me or my family get COVID-19?

Where can someone get tested for COVID-19?

NCDHHS maintains a map where you can search for locations near you where you can get tested now or pick up tests to take at home.

Navigate to the [COVID-19 Test Finder webpage](#) and type in your zip code or city to view the available options in your area.

- Some sites offer both testing and treatment. Some tests are free, even if you don't have insurance.
- Hours and availability can change.
- Call or make an appointment before you go.
- ID is not required to get a test, but some sites may ask. Your personal information is confidential.

Please wear a mask to testing sites or to pick up a test, especially if you feel sick.

Printable Resources

- [Facts About COVID-19 Testing | \(Spanish\)](#)
- [At-Home Testing Fact Sheet | \(Spanish\)](#)
- [Testing and Exposure Guidance Fact Sheet | \(Spanish\)](#)

Quick Links

- [COVID-19 Test Finder Webpage](#)
- [Order Home Covid-19 Tests](#)
- [Frequently Asked Questions About Testing and Treatment](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)





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If someone tests positive for COVID-19, should they get treatment?

Treatments are available for people who are at [high risk](#) of getting very sick from COVID-19. They work by lowering your risk of going to the hospital and dying, but you have to start within 5 days of feeling symptoms.

Who is considered high-risk?

- Some people are more likely than others to get very sick if they get COVID-19—those who are older, are immunocompromised, have certain disabilities, or have underlying health conditions. Learn more about these conditions [here](#).

How can I get treatment? *Treatment requires a prescription.* Options to access treatment are listed below:

- Call your doctor (if you have one) to find out if treatment is right for you.
- If you don't have a doctor, click [here](#) to find a health center nearest you. Health centers provide care to patients regardless of ability to pay.
- Find an in-person **Test to Treat Location** at <https://covid19.ncdhhs.gov/FindTreatment> or by calling 800-232-0233. With this option, you may be charged a fee. Call the location first to find out.
- Find a provider offering virtual visits at <https://covid19.ncdhhs.gov/FindTreatment>. Click the "Virtual Visit" button to see a list of providers that offer virtual visits for COVID-19 in NC.

Printable Resources

- [COVID-19 Treatments Fact Sheet \(Bilingual, English/Spanish\)](#)
- [COVID-19 Treatments: Know Your Rights Card | \(Spanish\)](#)
- [Ways to manage your symptoms at home | \(Spanish\)](#)

Quick Links

- [What to do if you feel sick](#)
- [Are there treatments? \(video\)](#)
- [Find COVID-19 Treatment](#)
- [Testing and Treatment Social Media Graphics | \(Spanish\)](#)
- [How my local pharmacy can order treatment from NCDHHS](#)



Return to homepage



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What can I do to prepare in case me or my family get COVID-19?

Who needs to get an updated COVID-19 vaccine?

The updated vaccine is available to everyone 6 months and older to strengthen their protection against COVID-19.

Everyone older than six months will now only receive the updated COVID-19 vaccine that protects against more variants of the virus. People age 65 and older and those with a compromised immune system can now receive an additional dose to protect themselves against severe illness from COVID-19.

The new guidance also allows for additional updated doses for certain high-risk groups to help boost protection against the virus:

- People ages 65 and older who already received an updated COVID-19 vaccine at least four months ago can get an additional dose.
- Individuals with a compromised immune system may need at least one updated dose two months after their last updated COVID-19 vaccine, at the discretion of a health care provider.

Parents should talk with a health care provider to make sure their child is up to date on COVID-19 and all other recommended vaccines.

COVID-19 continues to be a very real risk for many people. Vaccination is effective at reducing the risk of severe illness and death from COVID-19. The FDA has made these recommendations to simplify the previous vaccine guidance while offering people the most up to date protection against the virus.

You may find the updated COVID-19 vaccine at your health care provider, pharmacies, and other locations. [To find a booster near you, click here.](#)

Printable Resources

- [Materials About Vaccines and Boosters](#)

Quick Links

- [MySpot.nc.gov](#)
- [COVID-19 Vaccine Frequently Asked Questions](#)
- [Factors That Affect Your Risk of Getting Very Sick from COVID-19](#)



Return to homepage



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Where can someone get the COVID-19 vaccine?

Everyone in North Carolina ages 6 months and older are eligible to get the free COVID-19 vaccine.

To find a vaccine provider near you, visit [Myspot.nc.gov](https://myspot.nc.gov)

- Type in your zip code
- Select the appropriate age range
- Identify whether you need your first vaccine shot or a booster
- Select your preferred vaccine brand

COVID-19 vaccines and boosters are free to everyone. You don't need to have health insurance.

If you have health insurance, it will pay for 100% of the vaccine or booster. If you don't have health insurance, you won't be charged for the vaccine or booster

Printable Resources

- [Materials About Vaccines and Boosters](#)

Quick Links

- [MySpot.nc.gov](https://myspot.nc.gov)
- [COVID-19 Vaccine Frequently Asked Questions](#)





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What can I do to prepare in case **me or my family** get COVID-19?

Do you know what to do if you or your family contracts COVID-19?

NCDHHS encourages families to “Make A Plan” in case someone in the family gets sick with COVID-19.


Make a personal COVID-19 plan before you get sick and store it in a memorable location.

MY COVID-19 PLAN

Make a personal COVID-19 plan **before you get sick** and store it in a memorable location.
TIP: fill this out and take a photo with your phone.


- Treatments are available for people who are at high risk of getting very sick from COVID-19. Nearly two thirds of people in North Carolina are high risk. That includes people over 50 or living with chronic conditions like diabetes or asthma. Don't rule yourself out! **Talk to a health care provider about treatment eligibility before you test positive.**
- Learn more about factors that affect your risk of getting very sick from COVID-19: bit.ly/3G9Jvg4






I HAVE SYMPTOMS

DATE SYMPTOMS STARTED:



I TESTED POSITIVE

DATE OF POSITIVE TEST:



I WAS EXPOSED COVID-19

DATE OF EXPOSURE:

Printable Resources

- [Materials About Vaccines and Boosters](#)
- [Make a Plan \(English and Spanish\)](#)

Quick Links

- [COVID-19 Test Finder Webpage](#)
- [Order Home Covid-19 Tests](#)
- [MySpot.nc.gov](https://mySpot.nc.gov)
- [COVID-19 Vaccine Frequently Asked Questions](#)



Return to homepage



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Are there resources for the uninsured?

See cost information and resources below for COVID-19 vaccines, testing and treatment.

COVID-19 vaccines and booster are free to everyone. You don't need to have health insurance. If you have health insurance, it will pay for 100% of the vaccine or booster. If you don't have health insurance, you won't be charged for the vaccine or booster.

- ☐ **Pick up an at-home test at a Community Access Point (CAP) near you!** Click [here](#) to find the closest location.
- ☐ Search for a **free testing location** by clicking [here](#).
- ☐ You can **order free tests** through USPS [here](#). Also, you can receive 10 free tests **per month** through Project ACT by clicking [here](#).
- ☐ **Treatment**
 - CVS stores with a MinuteClinic may cover the cost of in-person testing, evaluation, and treatment. Find one near you using the NCDHHS COVID-19 [Treatment Locator](#)
 - [Find a health center nearest you](#). Health centers provide care to patients regardless of ability to pay.

Optional Medicaid Coverage: You may be eligible to have your COVID-19 vaccine, testing and treatment covered at no-cost by Medicaid, even if you are not currently a Medicaid beneficiary. [Apply online](#).

Printable Resources

- [COVID-19 Treatments Fact Sheet](#) (Bilingual, English/Spanish)
- [COVID-19 Treatments: Know Your Rights Card](#) | (Spanish)

Quick Links

- [MySpot.nc.gov](#)
- [COVID-19 Test Finder Webpage](#)
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Return to homepage